CONSUMER GRIEVANCES REDRESSALFORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This 03rd day of July' 2024

C.G.No.15/2024-25/Nellore Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao Sri. S.L. Anjani Kumar

Smt. G. Eswaramma

Member (Finance)

Member (Technical)

Member (Independent)

Between

Sri. P. Penchalaiah, Pothireddypalem (V), Saluchintala, Kovur (M) Nellore District.

Complainant

AND

- 1. Dy. Executive Engineer/O/Kovur
- 2. Executive Engineer/O/Kovur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.07.2024 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

ORDER

01. The complainant filed the complaint stating that he applied for shifting of existing LT line since it is passing close to his newly constructed house by paying necessary shifting charges on 20.05.2024 but the respondents did not shift the line.



- **02.** The said complaint was registered as C.G.No.15/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to filing of the complaint, they have shifted the LT line and completed the work.
- 03. Heard both the parties through video conferencing. The respondents subsequent to the complaint, shifted the LT line and the complainant admitted the same and he requested to close the complaint as the purpose is served. Since the grievance of the complainant is redressed, this Forum feel that this complaint can be closed.
- **04.** In the result, the complaint is closed. There is no order as to costs.
- **05.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03rd day of July'2024.

CHAIRPERSON

Member (Technical)

Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedevarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.